

S E R V I C E N O T E

SUPERSEDES: NONE

6621A System DC Power Supply

Serial Numbers: See Below

Defective Cable

Duplicate Service Notes:

- 6621A-13 US37370560 / US37370614
- 6622A-11 US37360508 / US37360544
- 6623A-15 US37360881 / US37360939
- 6624A-12 US37354276 / US37354565
- 6625A-10 US37380297 / US37380313
- 6626A-10 US37370976 / US37371108
- 6627A-06 US37350710 / US37350765
- 6628A-10 US37380257 / US37380266
- 6629A-10 US37380484 / US37380508

To Be Performed By: Agilent-Qualified Personnel

Parts Required:

Agilent P/N	Description	Quantity
5060-3271	CA-ASSY	1

Continued

DATE: May 2000

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:					
MODIFICATION RECOMMENDED					
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input checked="" type="checkbox"/> ON SPECIFIED FAILURE <input type="checkbox"/> AGREEABLE TIME	STANDARDS:	LABOR 0.5 Hours		
LOCATION CATEGORY:	<input type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input checked="" type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE		AGILENT RESPONSIBLE UNTIL: End of Product Support Life		
AUTHOR: FJP	ENTITY: 2100		ADDITIONAL INFORMATION:		



Situation:

Cable that connects GPIB board and transformer, having a date code of 4/XX/2000 or any date in April of 2000, are assumed to be defective. Possible signs of failure include: unit shut down, front panel display flicker, or bus interface hang-ups. A bus interface hang-up may be indicated by a computer timeout error when the unit is in a test rack.

Solution / Action:

For units returned for any reason in the specified serial number range, replace the defective cable with a good one.